

## **CUSTOMER SAFETY POLICY**

- SHPL is committed to provide world-class products and services to its customers with a concern for the safety of its customers.
- Most of our products use internationally recognised safe ingredients and are subjected to the highest standards of safety and performance.
- Our manufacturing facilities adopt stringent safety standards, Good Manufacturing practices, and robust quality assurance systems, which are supported by Social & EHS management systems that are in turn aligned with International Standards like ISO 14001 and ISO 45001 and other third-party certifications.
- Concern of Safety is ensured in of all our activities and processes covering the entire life cycle of our products involving all our interested parties.